



IslaOnline & Isla

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Our Privacy Policy

Isla collects your **telephone number** and **email addresses** for our own exclusive use. We

Isla and Facebook

We're there! Become a Fan!

The Isla Catalog is on Facebook - You can find us easily by searching for us under that name "The Isla Catalog". We'd appreciate it if you became a fan.

Fans get advance notice of sales and special (even before you email subscribers...so you'll want to cover all your bases and become a Fan!



[Click here now if you want to see our page...](#)

Bi-lingual Customer Service

There is no need to translate for relatives who don't speak English!

Spanish speaking customers and prospective customers need not worry about not speaking English when they call Isla. All of our employees speak both English and Spanish. Feel free to call or email us in whatever language you prefer!

What kinds of questions can we answer? We can answer all your questions about Isla products, services, order status, inventory status (... Is the item you want in stock today? ...When is it coming in?) shipping costs for foreign countries (and now, unfortunately, for rush options. See more about that below), etc, etc.

Gasoline Prices Affect Isla Shipping Options

Think Twice (or three times) about Asking for Rush Shipping

Our rush shipping options are handled by UPS - Second Day service and Overnight service. Currently UPS is charging us a 32% surcharge to cover the cost of fuel. Unfortunately, we cannot ship Second Day and Overnight at our published prices as long as this incredible surcharge is in effect.

Because of this, we are not currently offering rush shipping. Recognizing that you may need items fast - we will work out an effective shipping method and cost on an order by order basis. Please call us! 1-800-575-4752 to discuss your options.

The best thing you can do is plan ahead. Remember that our standard shipping is the Priority Mail service from the US Postal Service. We have had excellent delivery with this service - usually 2 or 3 days. Be sure to calculate delivery based on business days (Monday - Friday) and give us a margin of 24 hours to process your order. Watch for the email confirmation of your order and the shipping of your package. When in doubt, call us at 1-800-575-4752. (Free call)

Is Ordering On-line Safe?

We think so - Here's how to keep it that way.

If you hesitate to order on-line, with Isla you can also order by mail, by fax and by telephone. We're happy to serve you no matter which option you are most comfortable with!

Ordering on-line is safe. It is also extremely convenient! Legitimate internet

never rent or sell this information.

[Read our Privacy Policy](#)

The Last Word (of Mouth)

Forward our Emails to your Friends and Family

Go ahead! The link is right at the bottom of this page, and every email we send you at Isla. We appreciate it!

retailers have two important pieces of information on their websites. Look for these before you place an order with a company you are not familiar with:

- 1) Find the **physical address** of the business. Legitimate businesses are registered and have operating addresses...If you don't see it on the website, ask yourself why.
- 2) Find a **telephone number**. All businesses should provide you with the option to talk with a person about your order. I know of one MAJOR internet retailer who does not provide this, and after just one problem I had with that company, I have never ordered from them again. Email is a wonderful way to communicate, but sometimes you need the immediacy of talking to a person on the telephone!

Free Deck of Cards

Use this coupon to receive a FREE Deck of our Puerto Rican Flag Cards (standard 52 card deck) with your next order of 1 item or more. Just print this coupon out and include it with your mail-in order, or order on-line and enter **3NDeck** when prompted for a promo code. When you order by telephone, Give this as your source code.



Use it right now! [Start shopping here.](#)

Offer Expires: August 13, 2008

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